



Quality Policy

ACR Associates Ltd recognise that quality assurance is paramount in achieving sustained profitable growth and for providing services which consistently satisfy the needs and expectations of its customers. This level of quality is achieved through adoption of a system of procedures that reflect the competence of the Company to existing and potential customers.

ACR Associates Ltd has developed a quality system that is based on ISO9001 guidelines.

The objectives of the Quality Assurance System are:

- a) To maintain an effective Quality Assurance System based on International Standard ISO 9001 (Quality Systems).
- b) To achieve and maintain a level of quality which enhances the Company's reputation with customers.
- c) To endeavor, at all times, to maximize customer satisfaction with the services provided by ACR Associates Ltd.
- d) To constantly monitor the system for effectiveness and strive for continual improvement.

ACR Associates Ltd. believe that by documenting guidelines and instructions for critical tasks, processes and systems, it will achieve more consistent results, savings in time and materials and a process of where continuous improvement can be achieved.

This policy has been approved & authorised by:

Name:	Simon Robinson
Position:	Managing Director
Date:	14/10/2010
Signature:	